



FHK

Provider Notice

Date: January 10, 2022

To: All Community Care Plan (FHK) Providers

RE: Telehealth Audio-Only Services

Please be advised that, Florida Health Kids (FHK) has advised that as of June 1st, 2021, they are allowing telehealth audio-only services.

Coverage of Telephonic (Audio-Only) Communications

CCP's coverage for telehealth services to include coverage of the telephone communications, only when rendered by licensed physicians (includes psychiatrist), physician extenders, and licensed behavioral health practitioners.

| Service | Procedure Code | Modifier Required |
|---|----------------|-------------------|
| Telephone Communication – Existing Patients | 99441 | CR |
| | 99442 | CR |
| | 99443 | CR |
| | 99441 CG | CR |
| Telephone Communication – New Patient | 99442 CG | CR |
| | 99443 CG | CR |

If you have any questions about this notice or need further assistance, please contact Community Care Plan Provider Operations (855) 819-9506.