

Memorial Employee Health Plans (MEHP) Quick Reference Guide

Provider Portal	Please e-mail a completed Enterprise System Access Request form to MHSAccessRequestFormONLY@mhs.net to request access to the provider portal, EpicLink
Enrollee Eligibility Verification	Online verification of enrollee eligibility available: epiclink.mhs.net you may also contact Community Care Plan at: Phone: 954-622-3499 TDD/TTY: 711
Authorizations	• Submit online authorization requests: epiclink.mhs.net • Updated list of <u>services requiring prior authorization</u> • Online verification of authorization status: epiclink.mhs.net • you may also contact Community Care Plan at 954-622-3499 or 1-855-655-5303

Claims Clearinghouse	Availity	
Payer ID	59064	
Claims Registration	availity.com	
Claims appeals	Must be submitted using Claim Appeal Form within 60 days from date of denial or Fax a to 954-417-7106	
Electronic Funds Transfer (EFT) Registration	EFT Form	
Electronic Remittance	availity.com	
For claim status	epiclink.mhs.net or CCP at 1-866-930-0944	
Pharmacy	Southern Scripts	1-800-710-9341
Behavioral Health	Evernorth	1-888-736-7009
Chiropractic Services	ChiroAlliance	1-877-434-8258
Fertility Program	Progyny	1-888-597-5065