

Memorial Employee Health Plans Ancillary Quick Reference Guide

Provider Portal	Please visit e-apply.ccpcares.org to request access to CCP's provider portal, PlanLink.
Enrollee Eligibility Verification	Online verification of enrollee eligibility available: planlink.ccpcares.org you may also contact Community Care Plan at: Phone: 954-622-3499 TDD/TTY: 711
Authorizations	• Submit online authorization requests: planlink.ccpcares.org • Updated list of <u>services requiring prior authorization</u> • Online verification of authorization status: Planlink.ccpcares.org • you may also contact Community Care Plan at 954-622-3499 or 1-855-655-5303

Claims Clearinghouse	Availity
Payer ID	59064
Claims Registration	availability.com

Claims appeals Must be submitted using [Claim Appeal Form](#) within 60 days from date of denial

Electronic Funds Transfer (EFT) Registration [EFT Form](#)

Electronic Remittance availability.com

For claim status planlink.ccpcares.org or CCP at [1-866-930-0944](tel:1-866-930-0944)

Pharmacy	Southern Scripts	1-800-710-9341
Behavioral Health	Evernorth	1-888-736-7009
Chiropractic Services	ChiroAlliance	1-877-434-8258
Fertility Program	Progeny	1-888-597-5065