

Memorial Employee Health Plans (MEHP) Quick Reference Guide

Provider Portal	Please e-mail a completed Enterprise System Access Request form to MHSAccessRequestFormONLY@mhs.net to request access to the provider portal, EpicLink
Enrollee Eligibility Verification	Online verification of enrollee eligibility available: epiclink.mhs.net you may also contact Community Care Plan at: Phone: 954-622-3499 TDD/TTY: 711
Authorizations	<ul style="list-style-type: none"> • Submit online authorization requests: epiclink.mhs.net • Updated list of services requiring prior authorization • Online verification of authorization status: epiclink.mhs.net • you may also contact Community Care Plan at 954-622-3499 or 1-855-655-5303

Claims Clearinghouse	Availity
Payer ID	59064
Claims Registration	availity

Claims appeals Must be submitted using [Claim Appeal Form](#) within 60 days from date of denial or Fax a to 954-417-7187

Electronic Funds Transfer (EFT) Registration [EFT Form](#)

Electronic Remittance [availity](#)

For claim status epiclink.mhs.net or CCP at 1-954-622-3499

Pharmacy	Southern Scripts	1-800-710-9341
Behavioral Health	Evernorth	1-888-736-7009
Chiropractic Services	ChiroAlliance	1-877-434-8258
Fertility Program	Progeny	1-888-597-5065