

Provider Notice

To: All CCP Providers
Subject: Identifying Member ID Cards and Current Contracted Lines of Business
Notice Date: January, 2026

Dear Provider,

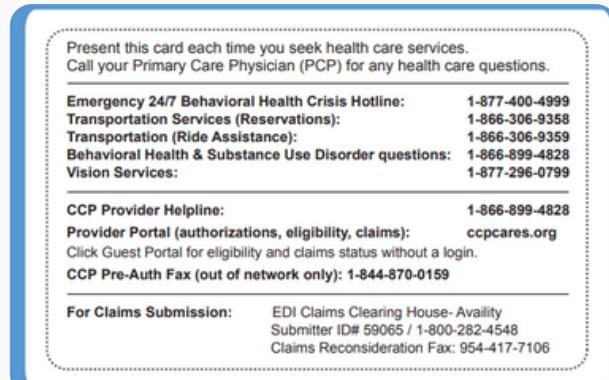
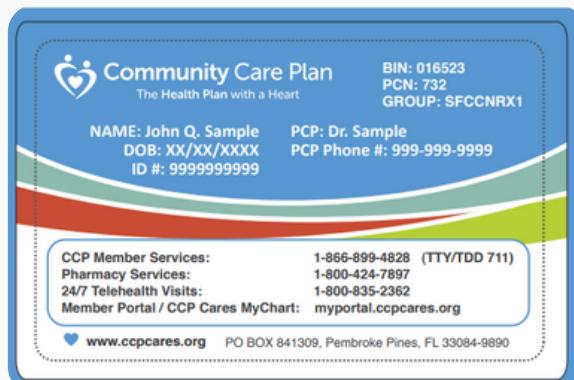
At Community Care Plan (CCP), we are committed to ensuring that our members receive seamless access to healthcare services. To enhance this experience, we would like to clarify some information that applies to all of our lines of business.

Important Reminder

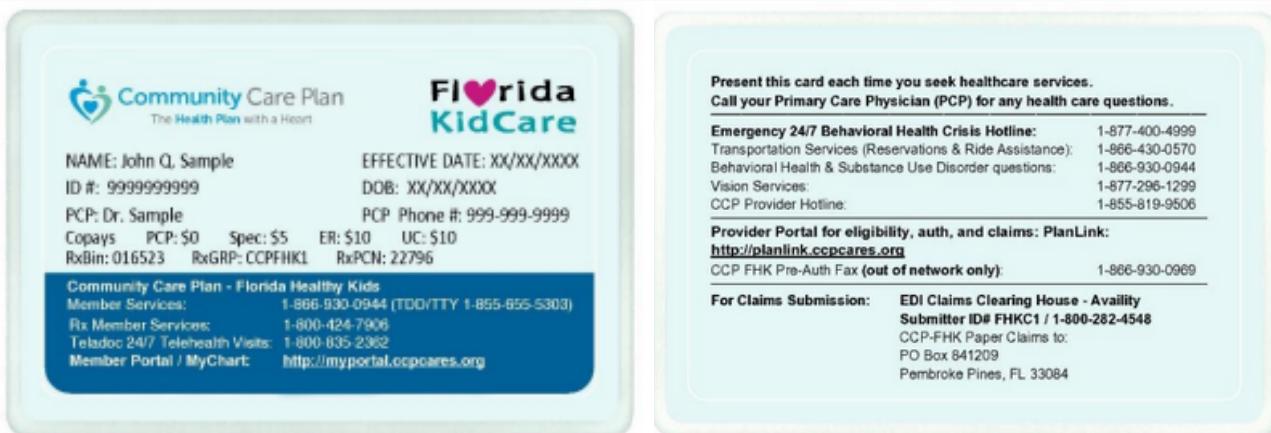
Your practice is contracted to accept patients from our lines of business included in this memo. To avoid confusion:

- **Ensure** all front desk and billing staff are aware that all of our lines of business are accepted at your practice
- **Review and display the enclosed member ID** card samples so your staff can easily identify our plans
- **Contact Provider Operations** for assistance if there is any uncertainty in verifying contract status. You can reach us via email at CCP.Provider@ccpcares.org
- **Member eligibility** can be verified via the [PlanLink Provider Portal](#) or the IVR phone system.
- Electronic member ID card can be viewed at any time in the [PlanLink Provider Portal](#)

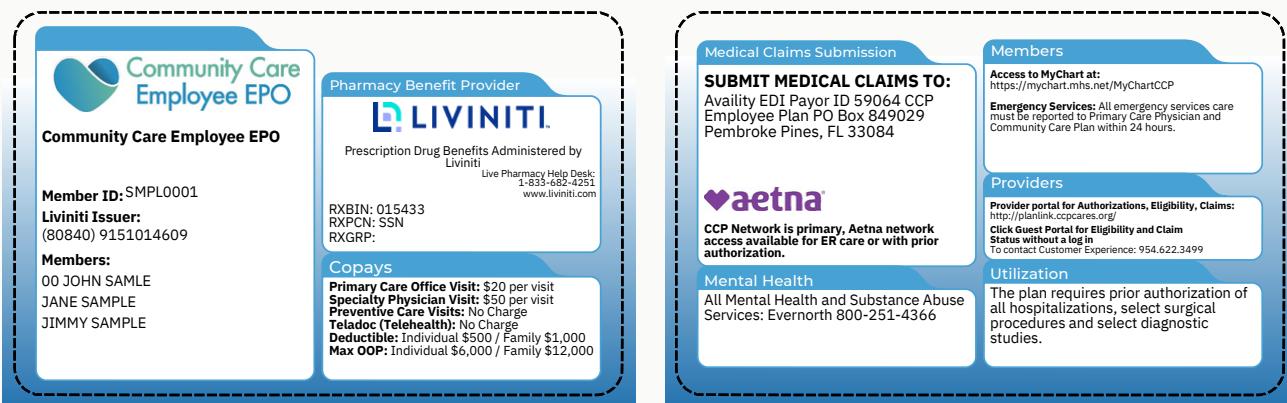
CCP MMA/SMI: Medicaid plan covering AHCA Regions E, F, G, H and I.



CCP FHK: Florida Healthy Kids plan covering children 5 - 18 years in the following counties: Indian River, Okeechobee, St. Lucie, Martin, Palm Beach, Broward, Monroe, and Miami-Dade.



CCP Employee: Commercial plan for CCP Employees and dependents.



22 Health: ACA Marketplace plan for individuals and families in Broward County.



Each ID card has clear distinctions, and the back of the card has additional plan-specific information. Please refer to the enclosed samples for details.

If you have any questions, please contact your assigned Provider Operations Representative, call our Provider Operations Hotline at **1-855-819-9506**, or email us at CCP.Provider@ccpcares.org.

Thank you for your continued partnership and dedication to quality care.
We appreciate your cooperation in ensuring members receive the best care experience.