

MMA Quick Reference Guide

As a Provider Service Network (PSN), Community Care Plan has signed a contract with the State of Florida Agency for Health Care Administration (AHCA) to offer Medicaid services to eligible Medicaid beneficiaries.

General Information

Provider Operations & Contracting	855-819-9506 or CCP.Provider@ccpcares.org M-F 8am-5pm
Provider Portal	e-apply.ccpcares.org to request access
Enrollee Eligibility Verification	Planlink.ccpcares.org or 866-899-4828
Authorizations	Click for a list of services requiring prior auth. Prior auth. request: planlink.ccpcares.org To check status visit planlink.ccpcares.org or 866-930-0944

Vendor Information

Home Health and DME	<u>Coastal Care Services</u> 1-833-204-4535
Laboratory & Services	<u>Quest</u> 1866-697-8378 - <u>LabCorp</u> 1800-845-6167
Pharmacy	<u>Prime</u> 1-800-424-7897
PT/OT/ST/ABA Podiatry/Dermatology	<u>Health Network One (HN1)</u> , 1-888-550-8800 , option 2
Transportation	<u>ModivCare</u> 1-866-306-9358
Vision	<u>iCare Health Options</u> 1-877-296-0799

Claims Information

Claims Clearinghouse	Availity
Payer Name	Community care Plan (CCP)
Payer ID	59065
Claims Registration	Availity.com or 1800-282-4548

Timely filing	180 days from date of service
Claims appeals	Must be submitted using PlanLink within 90 days from date of denial or Fax a Claim Appeal Form to 954-417-7106
Electronic Funds Transfer (EFT) Registration	EFT Form
Electronic Remittance	Availity.com
For claim status	Planlink.ccpcares.org or 866-899-4828

Adds/Terms/Changes

Please submit information on newly added or terminated providers and demographic changes to CCP.Provider@ccpcares.org.