Community Care Plan

The **Health Plan** with a Heart

Early Intervention Services (EIS) Orientation

Who is Community Care Plan (CCP)?

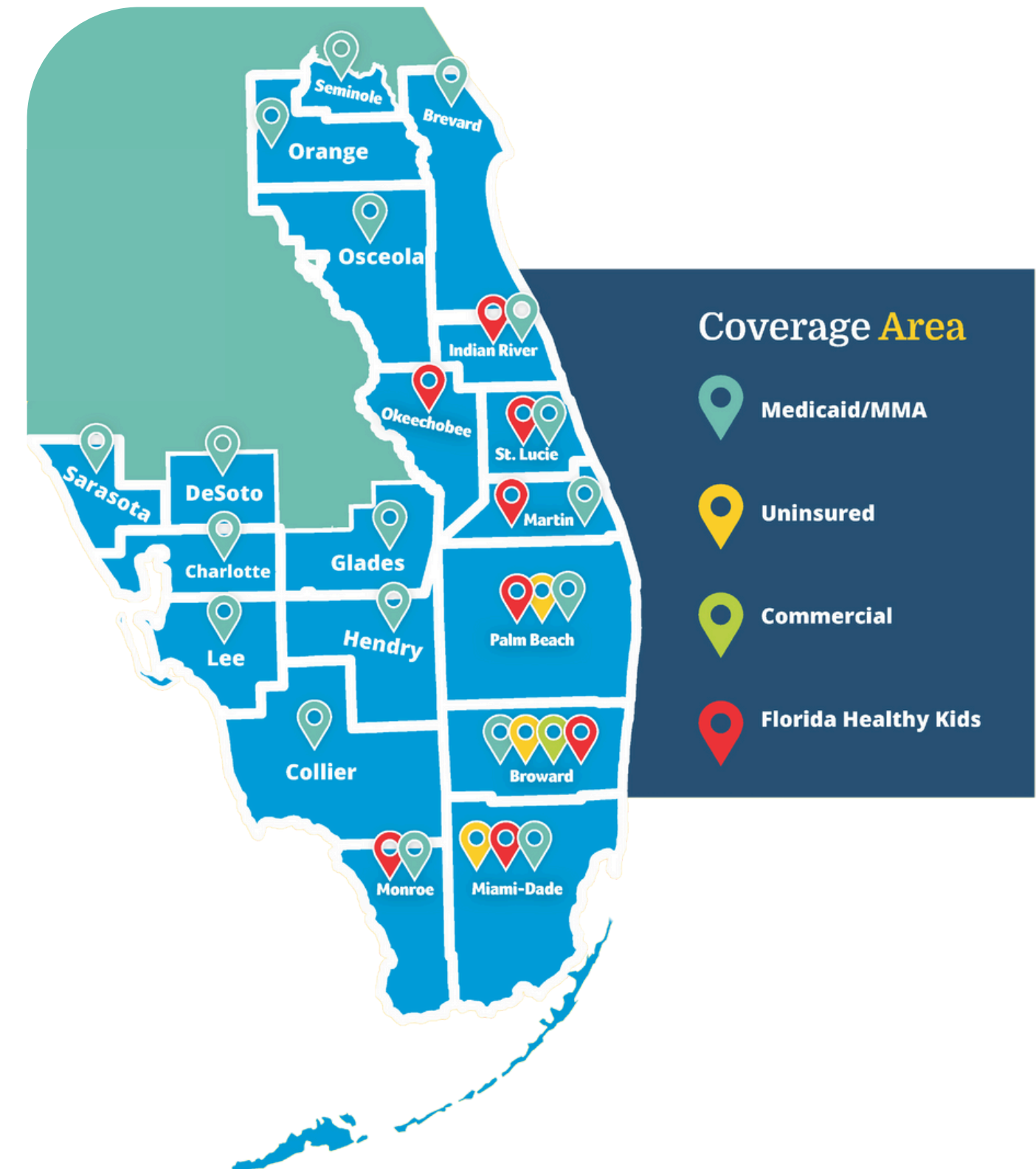**Established in 1998**

Non-Profit, Provider Service Network

Owned By:

Memorial Healthcare System

BROWARD HEALTH®

SydCura HEALTH SOLUTIONS

heart
Health • Education • Access • Resources • Tools
Community Resource Center
Powered by Community Care Plan

Member:

Florida Association of Health Plans (FAHP)
Association of Community-Affiliated Plans (ACAP)

Coverage Area

- Medicaid/MMA
- Uninsured
- Commercial
- Florida Healthy Kids

Seminole, Brevard, Orange, Osceola, Indian River, Okeechobee, St. Lucie, Martin, Sarasota, DeSoto, Charlotte, Glades, Lee, Hendry, Palm Beach, Collier, Broward, Monroe, Miami-Dade

Mission

**To promote
healthier communities**

Vision

**Be the driving force to ensure
that every community
has access to equitable,
high-quality, affordable
healthcare**

Accreditation

- The National Committee for Quality Assurance (NCQA) for service and clinical quality that meets NCQA's rigorous requirements for consumer protection and quality improvement.
- Health Equity Accreditation for our Medicaid Health Plan from the National Committee for Quality Assurance (NCQA).
- Accreditation Association for Ambulatory Healthcare as a Health Plan (AAAHC).

Accredited by

AAAHC

ACCREDITATION ASSOCIATION
for AMBULATORY HEALTH CARE, INC.

ACCREDITED
NCQA
HEALTH PLAN
COMMENDABLE

ACCREDITED
NCQA
HEALTH EQUITY
ACCREDITED

Early Intervention

Early Intervention Services (EIS) identify and treat children under three (36 months) with developmental delays. Using a parent-coaching model, EIS helps children reach developmental milestones.

EIS Provider Enrollment

A contract, credentialing, or prior authorization is **not required** to provide **Early Intervention Services (EIS)** to Community Care Plan (CCP) members. However, to ensure proper payment for services, providers must complete the following steps:

- Enroll with AHCA's Provider Master List (PML):
  - Register in the AHCA system: Visit the **AHCA Provider Enrollment page** to access enrollment forms and guidelines

- Obtain EIS Provider Approval:
  - Secure approval through the local Early Steps Office: Contact your local Early Steps office to initiate the approval process in order to be added to EIS PML.
  - A list of local offices can be found on the **Early Intervention Services (EIS) page**

For assistance with enrollment or approval, reach out to your Early Steps **designated area representative** via email or phone. Ensuring proper enrollment and approval is essential for delivering EIS services to eligible recipients.

Enrollment for EIS Provider Specialties

CODE	DESCRIPTION	CODE	DESCRIPTION
81	Professional Early Intervention Services	981	Professional Early Intervention Services
82	Para-professional Early Intervention Services	982	Para-professional Early Intervention Services

EIS Provider Master List (PML)

The EIS Provider Master List (PML) is shared with Medicaid health plans to verify provider enrollment in the Early Steps Program and to reconcile demographic data between the health plans' databases and Early Steps.

**Download Provider Master List**

Member **ID Cards**

Each CCP enrollee is issued an identification card, which serves to verify their identity and eligibility with CCP.

However, it's important to note that simply having this card does not confirm active eligibility.

Providers are encouraged to verify member eligibility using our Guest Eligibility Portal, or calling Customer Experience at 1-866-899-4828.

We reccomend that enrollees carry their identification cards consistently to ensure they can be properly identified and receive the services they are eligible for.
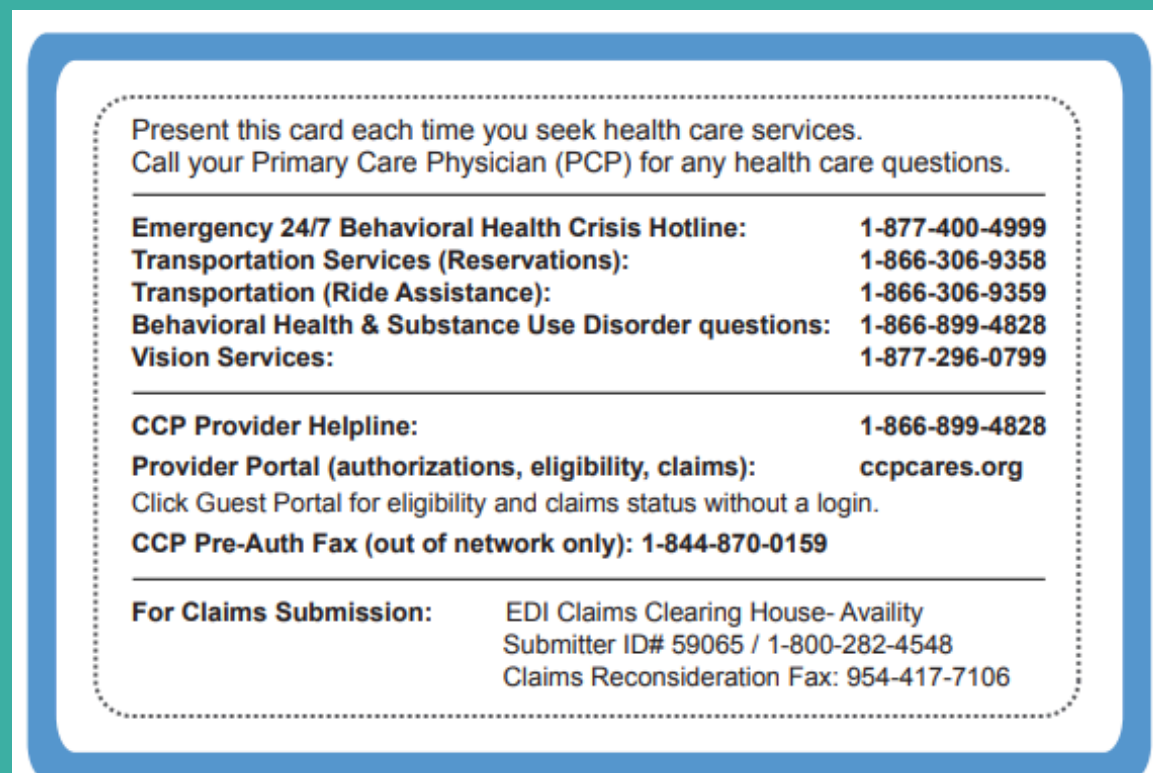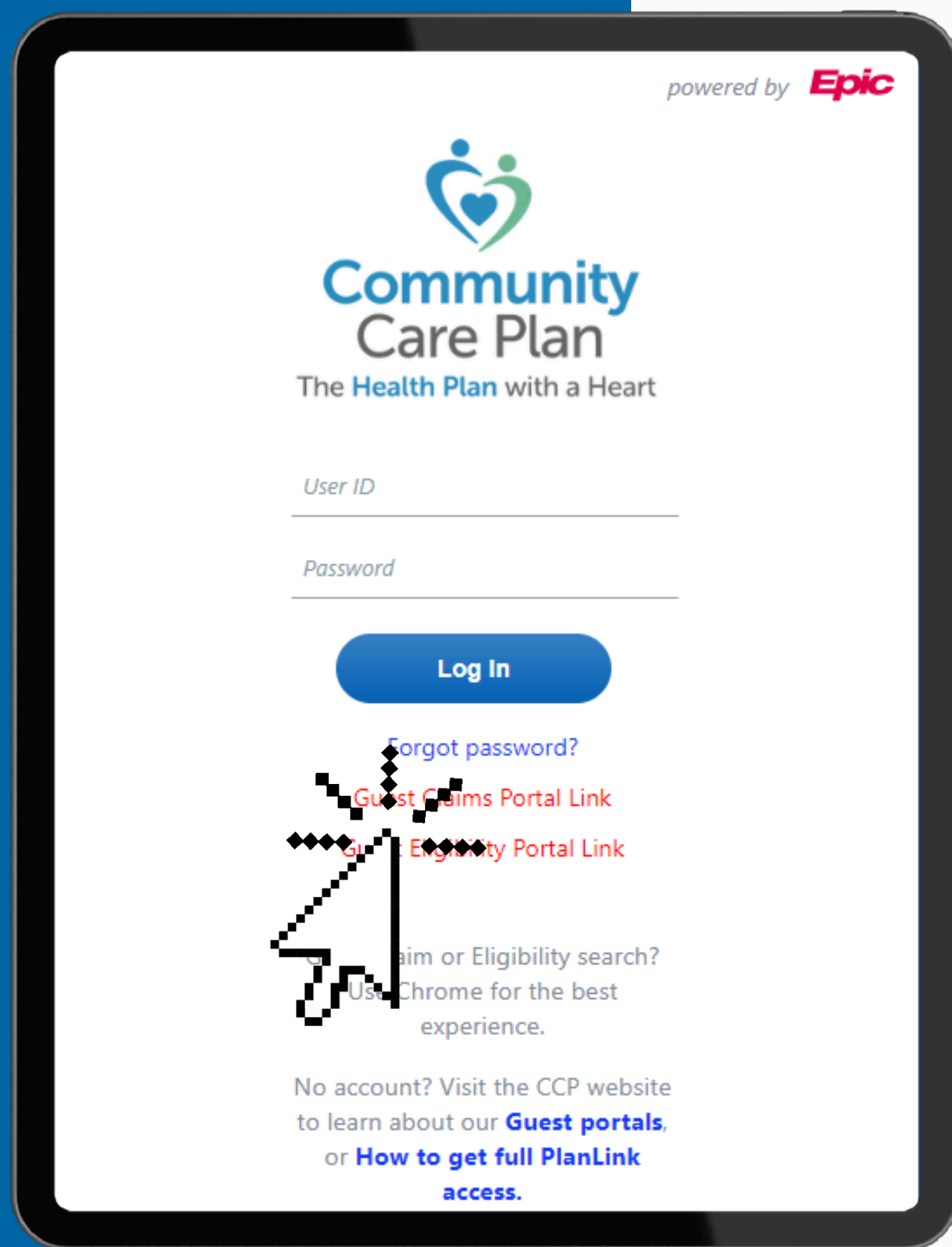
PlanLink Guest Portal for Eligibility & Claims

Provider office staff without portal login credentials can check member eligibility via the CCP Guest Eligibility Portal

Provider office staff without portal login credentials can check claims status via the CCP Guest Claims Portal.

Use the portal to verify
- Member Eligibility
- Claim Status
- Claims Appeals

Authorizations

EIS services do not require authorization, but a copy of the Individual Family Support Plan (IFSP) should be emailed to CCP Case Management Department: **ccpifsp@ccpcares.org**

Community Care Plan (CCP) does not required prior authorization for EIS screening, evaluation and ongoing follow up services.

Claims

Covered services
- Screenings
- Initial Evaluations
- Follow-Up Sessions
- Individual Sessions
- Group Sessions

Medicaid may reimburse for services under the EIS program for Florida's infants and toddlers from birth to 36 months of age who have EIS services authorized in their Individualized Family Support Plan.
For more regarding covered services, refer to AHCA at Early Intervention Services (EIS) (myflorida.com).

EIS Reimbursement Schedule

- For EIS Provider Reimbursement Schedules and Billing Codes, please refer to the EIS Service Fee Schedule

- For additional information on service fee schedules and codes, please refer to the Medicaid Portal

- **Ensure EIS intervention codes and applicable modifiers are included on your claim to avoid denial.**
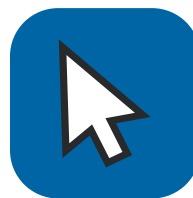
Funds Transfer (EFT)

CCP provides electronic funds transfers (EFTs) and electronic remittance advices (ERAs) at no charge.

Electronic Funds Transfer registration: EFT Request form

Timely Filing

365 days to submit claims

Electronic Remittance

Availity.com

Verify Claims

planlink.ccpcares.org

866-899-4828

Electronic Claims Submission

Clearinghouse: Availity
Payer Name: Community Care Plan (CCP)
Payer ID: 59065
Claims Registration: Availity.com

Covered Services

CCP Florida Medicaid offers a comprehensive range of standard benefits to ensure our members receive quality healthcare services.

CCP covered services are provided in accordance with the Florida Medicaid State Plan and are required to be medically necessary as defined in the Florida Medicaid Provider General Handbook. Additional information on services and expanded benefits, please visit:
Medicaid Benefits

CCPcares.org

Visit our website to access:

- Provider Newsletter
- Provider Notices and Updates
- Updated Provider Forms
- Services Requiring Prior Authorization (not needed for EIS)
- Provider Academy and more!

Translation Services

CCP provides translation services for various languages.

If you need an interpreter for a member, please contact our Customer Experience team at 1-866-899-4828.

Remote Video Interpreting

Onsite Interpreting

Translation Services

Interpreter Assessment

Over-the-Phone Interpreting

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Provider Support & Contact Information

Customer Experience, Claims Status

1-866-899-4828

Provider Operations

1-855-819-9506

ccp.provider@ccpcares.org

Fraud, Waste & Abuse Hotline

1-888-419-3456

THANK YOU