



SPRING 2025  
PROVIDER NEWSLETTER

## The health plan with a heart has expanded!

We're thrilled to share that CCP has been selected for a six-year Medicaid Managed Medical Assistance Plus contract! As of February, we've been expanding our impact across five regions, providing care for individuals with Serious Mental Illness (SMI) and more—because every community deserves access to equitable, high quality affordable healthcare.



### Telehealth and Hypertension Patients

For patients with hypertension attending telehealth visits, remind them to take their blood pressure and document the reading. Every measurement matters!

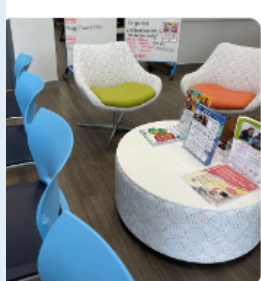


### Faster and easier eligibility checks are here!

You can now check patient eligibility instantly—no waiting required! Our new self-service option on the provider phone line lets you enter a few details and get real-time eligibility verification 24/7.

If you want to speak with a representative, that option is still available.

This means **less time on hold** and more time with your patients!



**heart**   
Health • Education • Access • Resources • Tools  
**Community Resource Center**  
Powered by Community Care Plan









At HEART Community Resource Center, your patients can learn about FREE events and resources to help them make healthy choices and learn new skills.

With topics ranging from nutrition and maternity to job training and behavioral health, there's a HEART event for everyone. Visit [ourheart.org](https://ourheart.org) for help with:

-  Food
-  Physical Health
-  Money
-  Support Groups
-  Job Support
-  Mental Health
-  Parenting
-  and more!

[Learn more about HEART](#)

### Quick Links

-  [PlanLink Provider Portal](#)
-  [Healthy Rewards](#)
-  [SAMHSA BH Services](#)
-  [Medicaid Eligibility](#)
-  [Papa Pals](#)
-  [Virta](#)
-  [HCPCS Codes Requiring PA](#)
-  [Prescription Drug Monitoring](#)

