

Provider Notice

To: All MMA Providers
Subject: Authorization Requirement for Psychosocial Rehabilitation Services
Notice Date: May 16, 2025

Dear Provider,

Effective July 2, 2025, Community Care Plan (CCP) will implement prior authorization requirements for the following services:

- **H2017 – Psychosocial Rehabilitation Services (PRS)**
- **H2030 – Mental Health Clubhouse Services**

You can view the full [Prior Authorization List here](#), prior authorization requests should be submitted to CCP via [PlanLink](#)

This requirement applies to both participating and non-participating providers, and authorization must be obtained for:

- All new requests submitted for dates of service on or after July 2, 2025.
- All members currently receiving these services

Important - New Authorization Process Overview

To ensure appropriate care coordination and clinical oversight, the following steps must be followed:

- **Initial Authorization Request:**
 - The ordering psychiatrist or licensed BH provider must submit the initial authorization request for H2017/H2030.
 - Authorization must be based on a completed evaluation and medical necessity documentation.
- **Ongoing Service Requests:**
 - Ongoing authorizations will be limited to a 30-day span.
 - Each request must include:
 - Clinical progress notes
 - An updated plan of care
 - Documentation demonstrating continued involvement of the ordering psychiatrist or BH provider

- **Monthly Reauthorization Required:**

- A new request with updated clinical documentation must be submitted every 30 days to continue services.
- Requests should clearly document the psychiatrist's involvement in ongoing treatment planning.

Community Care Plan is committed to keeping our providers informed and supported. Thank you for your continued partnership and dedication to the health of our members. For questions, please contact your Provider Operations Representative or call the CCP Provider Hotline at 855-819-9506.

Sincerely,

Community Care Plan

Provider Operations Department