

# MEHP and CCP Employee Provider Notice

**Date:** January 18, 2022

**To:** All Community Care Plan (MEHP and CCP Employee) Providers

**RE:** Aetna Signature Administrator

Please be advised that, as of January 1st, 2022, Community Care Plan has contracted the Aetna Signature Network as a wrap-around network for emergency and pre-authorized services only.

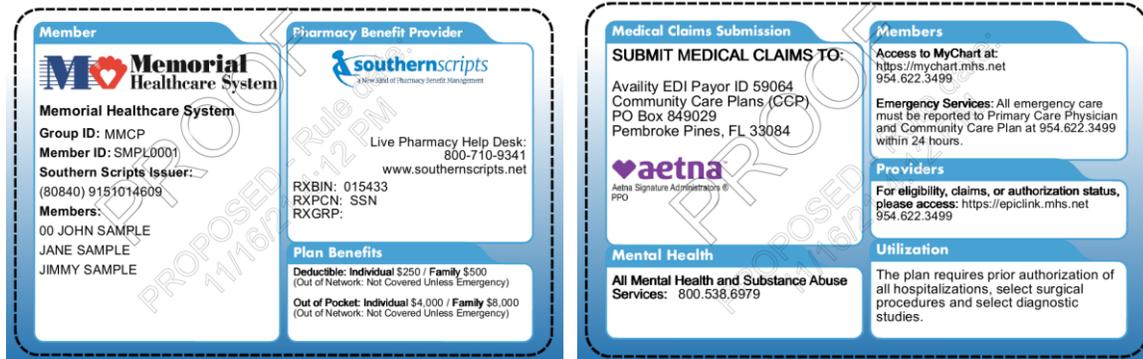
## Participating Plans:

- Memorial Employee
- Community Care Plan Employee

## CCP will continue to be responsible for:

- Claims processing and adjudication
- Providing Customer Service
- Manage authorizations and appeals

## Memorial Employee Sample ID Card:





**CCP Employee Sample ID Card:**

<p><b>Member</b></p> <p>Community Care Plan The Health Plan with a Heart</p> <p><b>Community Care Employee Plan</b> Group ID: CCP Member ID: 500 [REDACTED] Southern Scripts Issuer: (80840) 9151014609 Members: 00 [REDACTED]</p>	<p><b>Pharmacy Benefit Provider</b></p> <p><b>southernscripts</b> A New Kind of Pharmacy Benefit Management</p> <p>Prescription Drug Benefits Administered by Southern Scripts Live Pharmacy Help Desk: 1-800-710-9341 <a href="http://www.southernscripts.net">www.southernscripts.net</a></p> <p>RXBIN: 015433    RXGRP: CCP RXPCN: SSN</p> <p><b>Copays</b></p> <p>Primary Care Office Visit: \$20 per visit Specialty Physician Visit: \$50 per visit Preventive Care Visits: No Charge Teledoc (Telehealth): \$10 Deductible: Individual/Family: \$500 / \$1000 Max OOP: Individual/Family: \$8000 / \$12000</p>	<p><b>Medical Claims Submission</b></p> <p><b>SUBMIT MEDICAL CLAIMS TO:</b> Availity EDI Payor ID 59064 Community Care Plan PO Box 849029 Pembroke Pines, FL 33084</p> <p><b>aetna</b> Aetna Signature Administrator ® PPO CCP Network is primary, Aetna network access available for ER care or with prior authorization.</p> <p><b>Mental Health</b></p> <p>All Mental Health and Substance Abuse Services: 800.538.6979</p>	<p><b>Members</b></p> <p><b>Access to MyChart at:</b> <a href="https://mychart.mhs.net/MyChartCCP">https://mychart.mhs.net/MyChartCCP</a> <b>Emergency Services:</b> All emergency services care must be reported to Primary Care Physician and Community Care Plan within 24 hours.</p> <p><b>Providers</b></p> <p><b>For eligibility, claims, or authorization status please access:</b> <a href="https://planlink.ccpcares.org/">https://planlink.ccpcares.org/</a> <b>Member Services/Eligibility, Claims, Authorizations:</b> 954.622.3499</p> <p><b>Utilization</b></p> <p>The plan requires prior authorization of all hospitalizations, select surgical procedures and select diagnostic studies.</p>
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If you have any questions about this notice or need further assistance, please contact Community Care Plan Provider Operations (855) 819-9506