



## PROVIDER RELATIONS NEWSLETTER

**Serving our CCP Provider Community**

*Fall / Winter Edition 2016*

**Provider Relations Hotline:**  
**(855) 819-9506**

**Website:** [www.ccpcares.org](http://www.ccpcares.org)



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### **Community Care Plan Pay for Performance (P4P) Incentive Program**

Community Care Plan (CCP) participates in the MMA Physician Incentive Program. We would like to invite our providers to participate in our Pay for Performance Capitation Program (P4P). This program is designed for in-network Pediatricians and OBGYNs who are dedicated to healthy outcomes for their assigned patients, and are interested in increasing their National Committee on Quality (NCQA) HEDIS Score Performance.

Physicians must meet certain qualifications. For more information, please contact our Provider Hotline: **(855) 819-9506**.



## **Community Care Plan (CCP) announces New Line of Business**

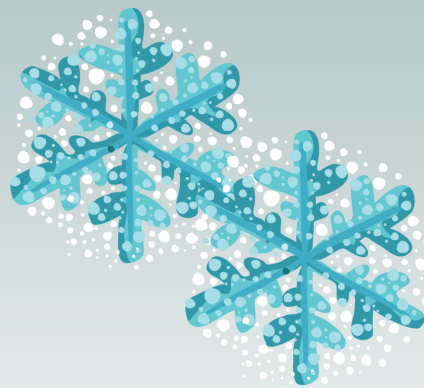
Effective January 1, 2017, CCP will administer health benefits for the members of Broward Regional Health Planning Council.



### **Important Things to Remember**



- Please continue submitting claims electronically to our EDI clearinghouse, Health-e-Web, Inc. (HeW)
- If you currently use another vendor for your clearinghouse services, please contact them to ensure connectivity to HeW is in place before the effective date of 1.1.2017
- Please note CCP's electronic payer ID, 59064



### **Practice Changes**

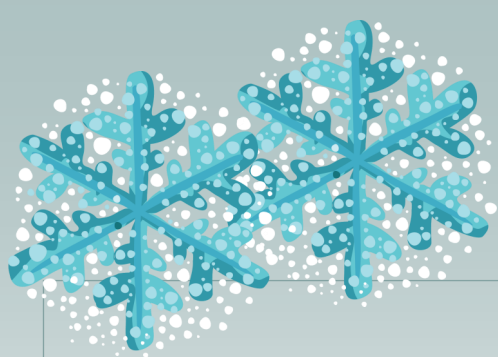
Please note that it is essential that your Provider Relations Associate is notified of the following changes in your practice, prior to the effective date of the change:

- Address
- Phone Number
- Tax ID Number
- Change of Name/Practice Name
- Date Change Effective
- Provider Leaving/Joining Group Practice
- Addition/Deletion of Hospital Privileges

This information is essential for Provider Directory revisions and ensures continuity of care for the enrollee.

Please see attached copy of form

**[Provider demographic form](#)**



## **Great News from Credentialing: CCP to Access Council for Affordable Quality Health (CAQH) Database**

Community Care Plan (CCP) will be accessing CAQH, a universal provider database used to store and gather enrollment and credentialing data for our providers. Providers will have access to update their information, simplifying and reducing the time associated with the application process. Those eligible to participate in this program are MDs, DOs, DPMs, DC, DMD/DDS-Oral Surgeons, Licensed Psychologists and Independent Physical Therapists.

CCP will be sending you a Change Form for your completion. Once returned, a CAQH registration kit and CAQA ID to directly access the database over the Internet will be emailed. Once registered, you will have the capability of transmitting the completed application electronically. CCP will use the information to credential and re-credential providers to our network. It is important that once registered, providers access the system at least every 120 days, or as often as needed to review and attest to the accuracy of your information. You can accomplish re-attesting by going through online access or by calling an automated phone system.

Please note: Provider information is maintained in a secured network and only those health care plans and organizations who have authorization can access your information. Additionally, providers will only have access to their own information. Registration to the database will be at no cost to the provider.

Community Care Plan greatly values our relationship with all our healthcare provider community, and remains committed to continually enhancing our services to you.





## Combination Therapy with Opioid and Benzodiazepines

The FDA recently mandated a warning be given to patients and caregivers about the serious risks of taking opioids along with benzodiazepines and other CNS medications. FDA is requiring boxed warnings – the FDA’s strongest warning – and patient-focused Medication Guides for prescription opioid analgesics, opioid-containing cough products, and benzodiazepines – nearly 400 products in total – with information about the serious risks associated with using these medications at the same time. Risks include extreme sleepiness, respiratory depression, coma and death. Opioid analgesic misuse and abuse have increased significantly in the United States over the past two decades, and represent major public health concerns due to the risk of coma and fatal respiratory depression associated with opioid analgesic overdose.

Opioids are the most common drug class involved in drug overdose deaths, and concomitant use of benzodiazepines are involved in approximately 30.1% of opioid-related mortalities(1). To combat drug overdoses, The Center for Disease Control and Prevention (CDC) recommends the following: patient review and restriction programs, healthcare provider accountability, and laws to prevent prescription drug abuse and diversion, and better access to substance abuse treatment. Please consider evaluating whether your patients are at risk using these medicines concomitantly and if they would benefit from a change in therapy.

(1) Jones CM, Mack KA, Paulozzi LJ. Pharmaceutical overdose deaths, US, 2010. *JAMA*, 2013; 309(7):657-59.



### Contact Us:

*For more information, please contact  
CCP Provider Relations:*

**(855) 819-9506 or**

**Visit us on the web at [www.ccpcare.org](http://www.ccpcare.org)**