

## PROVIDER RELATIONS NEWSLETTER

Serving our CCP Provider Community

Spring Edition 2017



Effective January 1, 2017, Community Care Plan (CCP) signed its first contract to provide Third-Party Administrator services and benefits to Broward Regional Health Planning Council, Inc. (BRHPC), a private not-for-profit division within the Department of Health and Rehabilitative Services of Broward County.

Community Care Plan greatly values its relationship with our healthcare provider community, and remains committed to continually enhancing our services to you.

Potential providers interested in participating in our Network, may process online at [www.ccpcare.org](http://www.ccpcare.org)



**Provider Relations Hotline:**  
(855) 819-9506

**Website:** [www.ccpcare.org](http://www.ccpcare.org)

### In this Issue

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- CCP MMA Pharmacy Benefits Enhanced – Spacers for Inhaler

### COMING SOON: CCP 2017 Provider Survey!


Please answer this most important question:

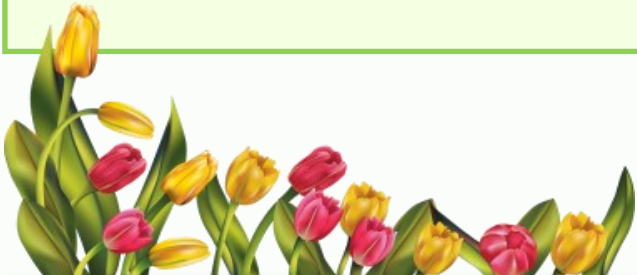
"And, compared to all other health plans you contract with, would you say Community Care Plan is"

- Much Better
- Better
- Worse
- Much Worse



### Important Things to Remember

- Submit all claims electronically to EDI clearinghouse, Availity  Availity
- CCP's electronic payer ID, 59064



### Practice Changes

Please note that it is essential that your Provider Relations Associate is notified of the following changes in your practice, prior to the effective date of the change:

- Address
- Phone Number
- Tax ID Number
- Change of Name/Practice Name
- Date Change Effective
- Provider Leaving/Joining Group Practice
- Addition/Deletion of Hospital Privileges

This information is essential for Provider Directory revisions and ensures continuity of care for the enrollee.

Please see attached copy of form

**Provider demographic form**

## HEDIS 2017

The Healthcare Effectiveness Data and Information Set (HEDIS) is a tool used to measure performance on different dimensions of health care and services given to Patients. HEDIS measurement guidelines are standardized by National Commission for Quality Assurance (NCQA).

HEDIS categories ranges from newborn to adulthood for preventative screenings, annual well visits, immunizations, chronic disease management, behavioral health care, prenatal/postpartum care, and access to care.

Data collection can be calculated administratively (claim codes) or by Hybrid (Claims and Medical Records Data). CCP has hired Inovalon for HEDIS data record collection.

Please respond to Inovalon's outreach for access to your facility on our behalf.

### CCP's Mission to Close Care Gaps and Improve Quality of Care

- Provider Pay-4-Performance Incentive Program
- C3 Care Coordination Team Approach
- PCP Office Visit from CCP Quality Team
- Provider HEDIS Quick Reference Tool Kit
- Individualized Risk and Pharmacy Management

Assessments



## CCP MMA Medicaid Plan Expanded Benefits Provider Notice

Community Care Plan (CCP) is committed to a continuous review and maintenance of services and benefits to ensure our members receive the best possible care to manage their health.

### Newborn Circumcisions Expanded Benefit

CCP is pleased to announce the benefit of newborn circumcision within the first 12 weeks of birth (84 days) has been approved by AHCA and reimbursement increased.

- An authorization will not be required as long as service is completed by participating provider.
- The CPT codes to cover through 84 days are 54150 / 54160 / 54161.
- Providers are paid new rate of \$300, effective January 1, 2017.

### CCP MMA—Access to Rho (D) Immune Globulin for OB Patients

- This is a covered benefit by CCP at no cost to the OB patient.
- OB Clinician may bill Rhogam through the medical benefit with no J code prior authorization needed, or may prescribe HyperRho through pharmacy benefit using specialty pharmacy.
- To coordinate with Magellan Specialty Pharmacy, please call them directly at 1-866-554-2673.



## CCP MMA Medicaid Plan Enhanced Pharmacy Benefit Provider Alert

### CCP MMA — Medicaid Plan Spacers for Inhalers

Effective February 1, 2017, Community Care Plan offers spacers for inhalers as part of our pharmacy benefit as well as through DME. A prescription for spacers below will be covered at one of CCP's in-network pharmacies.

A quantity of one (1) spacer will be covered per year.

AeroChamber Mini Chamber Device
AeroChamber MV (mechanical ventilation)
AeroChamber Plus Flow-Vu
AeroChamber Plus Z-Stat
AeroVent Plus Device
Arial Chamber Device
BreatheRite Collapsible Spacer
BreatheRite Spacer
BreatheRite Rigid Spacer
Inspirease Device
Microchamber Device
Nessi Spacer
OptiChamber Advantage
OptiChamber Diamond
OptiChamber Face Mask
OptiHaler Device
Pocket Chamber Device
Pocket Spacer Device
Vortex Valved Holding Chamber Device



Community Care Plan is committed to enhancing the quality of services provided to your practice and other provider practices in the area. We constantly review services to ensure our members have the best products available to manage their health conditions.

### Contact Us

For more information, please contact  
CCP Provider Relations:  
(855) 819-9506 or  
Visit us on the web at [www.ccpcares.org](http://www.ccpcares.org)