SDoH & Billing Guidelines

Community Care Plan
The **Health Plan** with a Heart

Understanding Social Determinants of Health (SDoH)

Definition

SDoH are conditions in the environments where people are born, live, learn, work, play, and age that affect a wide range of health, functioning, and quality-of-life outcomes.

Key Factors

- **Economic stability**
- **Education**
- **Social and community context**
- **Healthcare access and quality**
- **Neighborhood and environment**

Identifying SDoH

- Ask open-ended questions about patients' living situations and social support.
- Utilize screening tools such as the attached to assess social determinants during patient encounters.

Billing Guidelines for SDoH Services

Codes for SDoH Services

- Use appropriate Healthcare Common Procedure Coding System (HCPCS), and International Classification of Diseases, Tenth Revision (ICD-10for SDoH assessments and interventions.
- HCPCS: G0136 – is used to indicate an SDoH Risk Assessment was administered.
- ICD-10: Z55-Z65 code categories and the subsequent codes are used to identify potential health hazards related to education and literacy, employment, housing, and economic circumstances.

Documentation Tips

- Clearly document the specific social determinant identified.
- Note the impact on the patient's health and potential barriers to care.

Responding to Identified SDoH Needs

Collaborate with Care Teams

- Share SDoH information with the patient's care team.
- Collaborate on strategies to address identified needs.

Community Resources

- Provide information on local community resources that can support patients with identified SDoH needs.

- Refer patients to the Hope Florida Hope Line (850.300.HOPE) for compassionate assistance from dedicated Hope Navigators, helping them overcome life's challenges and achieve success.

Care Coordination

- Coordinate with social workers, community health workers, and other support staff for comprehensive care.

Follow-Up

- Schedule follow-up appointments to assess progress and adjust interventions as needed.

These guidelines are designed to empower providers in understanding and addressing the Social Determinants of Health while ensuring accurate billing and effective collaboration with care teams. For further training and resources, please contact the Provider Operations Department at CCP.PROVIDER@ccpcares.org.