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**Effective September 1, 2020 – Community Care Plan (CCP) will provide the following services as the Ryan White Program third-party administrator (TPA):**

The Ryan White HIV/AIDS Part A Program is a Federal program that provides HIV-related health services. The program assists those that do not have sufficient health care coverage and/or financial resources for managing HIV disease or AIDS. To be eligible for the program you must be HIV positive, a Broward County resident, and meet income requirements that vary by service. Please call the Centralized Intake and Eligibility Determination Program (CIED) at (954) 566-1417 for more information on Ryan White Part A Program services or to schedule an appointment for Ryan White Part A Program eligibility.

✓ **Provider Services**

- Providers inquiring about contracts, **should contact Broward Health directly.**

✓ **Plan Link**

- Provider Portal, please visit: <https://e-apply.ccpcares.org/> to request access.

✓ **Authorizations**

- Authorization from CCP is not required. **Services are authorized by Broward Health.**

✓ **Claims Processing**

- Electronic claims submission – Claims will be submitted from Broward Health to CCP via secure site.
- All services are rendered at the contracted provider's office (POS 11)
- Online verification of claims status: <http://planlink.ccpcares.org/> or you may also contact Community Care Plan at 866-259-4272.