

Provider Notice

Date: April 22, 2024

To: CCP Providers

RE: AHCA Selects CCP for Comprehensive MMA/Long-Term Care Plus Plan and

Serious Mental Illness in Five Regions

We are proud to announce that Community Care Plan (CCP) has been selected by the Agency for Health Care Administration (AHCA) as a Comprehensive MMA/Long-Term Care plus Serious Mental Illness (SMI) plan. This selection covers regions E through I, which includes Orange, Osceola, Brevard, Seminole, Palm Beach, Indian River, Martin, Okeechobee, St. Lucie, Collier, Charlotte, Desoto, Glades, Hendry, Lee, Sarasota, Broward, Miami-Dade, and Monroe. The new contract is for a six-year term beginning January 2025. This marks a significant milestone in our vision to ensure that every community has access to equitable, high-quality affordable healthcare.

Can Providers from New Counties Join Our Network?

Absolutely! We welcome providers from the expansion counties to join our network. To become a CCP provider, please visit the <u>Become a Provider (ccpcares.org)</u> page on our website to begin the process.

Agreement Execution for Signed Providers:

For providers who have already signed agreements with CCP, be assured that agreements will be executed as providers become credentialed. Once credentialing is complete, you will receive a copy of the executed agreement and onboarding notice.

Credentialing Timeline:

We understand the importance of timely credentialing. We are actively working to expedite the credentialing of all providers and our goal is to have all providers credentialed by October 2024.

If you are a currently contracted provider group and wish to credential additional providers, please contact ccp.provider@ccpcares.org.

Effective Date of Agreements:

To ensure a smooth transition and alignment with our operational timelines, agreements for the expansion regions will be effective on January 1, 2025.

Questions or Assistance:

If you have any questions or need assistance, please don't hesitate to contact our Provider Operations Team at 1-855-819-9506. We are here to support you every step of the way.

Thank you for your dedication to delivering high-quality care to our members. Together, we will ensure that every community has access to equitable, high-quality affordable healthcare.