Provider Notice – MMA

TO: All Community Care Plan (MMA) Providers
DATE: January 26, 2022
SUBJECT: **New and Enhanced Self-Service Features Available February 2022**

Effective February 25, 2022, the following self-service features will be available through the Florida Medicaid secure Web Portal:

NPI Self-Service: A new NPI self-service tool will be available to Fully enrolled, Limited enrolled, and ROPA enrolled providers in the secure Web Portal. The new NPI self-service feature will allow providers to update or add a new NPI to the Medicaid provider ID associated to the account the provider is logged into.

NPI Registration Form: The NPI Registration Form has been discontinued with the following exceptions:

- Out-of-State Registered providers enrolled or enrolling as provider type 16 RESIDENTIAL AND FREESTANDING PSYCHIATRIC FACILITY.
- Registered providers enrolled or enrolling as provider type 97 MANAGED CARE TREATING PROVIDER - NON-MEDICAID.
- Updating NPI Crosswalk entity data applicable to effective encounter Submissions for a date-of-service prior to March 1, 2022.

NPI to Medicaid ID Search Engine: The existing tool will be enhanced and will be accessible via the secure Web Portal. Providers can search for all Medicaid IDs associated to an NPI without having to navigate away from their secure account to use other resources to find this information.

- The new NPI to Medicaid ID Search Engine tool will display an indicator to identify the Medicaid ID/service location that the NPI mapping logic will default to when there are multiple identical service locations for a single NPI.

Change of Address (COA) Wizard: The current COA Wizard will be enhanced to allow Individual providers (Entity Type 1) to add additional service location addresses to their existing files.

Providers are encouraged to stay connected by visiting the Florida Medicaid public Web Portal often for the most up-to-date information on these changes. For additional assistance, please contact Provider Enrollment at 1-800-289-7799, Option 4.

Should you have any questions or concerns, please call our Provider Operations Hotline at 1-855-819-9506 or email CCP.Provider@ccpcares.org