



Community Care Plan

The **Health Plan** with a Heart



Provider Guide to **Breast Pump Access and Maternal Health Services**

Community Care Plan is dedicated to the health and well-being of our members. The information enclosed is to ensure our providers have up-to-date guidelines for prescribing and documenting the need for breast pumps.

AHCA's DME Policy

Overview

AHCA (Agency for Health Care Administration) provides guidelines for Medicaid coverage of DME (Durable Medical Equipment), including breast pumps.

Manual breast pumps are available for all pregnant members. Electric breast pumps are available for mothers with prolonged separation from their infants or when determined medically necessary.

MMA Expanded Benefits

Prenatal Services

Standard Electric Breast Pump

- Max of one per pregnancy

Breast Pump

- One every two years
- Rental, no PA required

Durable Medical Equipment

Breast Pump

- One per delivery

Guidelines for Electric Breast Pump

Specific Criteria for Medical Necessity

A standard, non-hospital grade, electric breast pump is considered medically necessary when there is documentation of ongoing breastfeeding and need. An electric breast pump is considered medically necessary for any of the following indications:

- Separation of mother and baby for extended periods of time due to work, school etc.
- Breastfeeding infant has a medical or congenital condition interfering with breast feeding
 - Cleft palate, Respiratory, cardiac, or genetic condition
- Congenital malformations requiring surgery
 - Respiratory, Cardiac, GI, CNS
- Genetic abnormalities
- Anatomic and mechanical malformations
- Inverted nipples
- Premature birth
- Oral defects
- Breast infections
- Inadequate milk supply
- Baby's prolonged stay in NICU or inability to latch properly

Required Documentation

It is essential that diagnosis codes meet medical necessity criteria and are clearly explained to avoid delays in members receiving their breast pumps.

A complete prescription meets the following requirements:

- Diagnosis code is present
- Reason for breast pump need is established
- Clinical documentation of the visit is attached

An incomplete prescription may have the following issues:

- Missing diagnosis code to substantiate medical necessity
- Clinical documentation is not attached
- Incomplete member or provider information

Ordering and Referral Submission

Coastal Care Services

The provider must order breast pumps and the referral request must be submitted to Coastal. Along with the Pre-Authorization/Referral form, a Plan of Care or clinical documentation supporting medical necessity should be submitted.

- Send Referrals directly to Coastal Services to begin the PA Process
 - **Fax requests to 1-855-481-0606**
- Coastal will contact the member once the PA has been completed
- Members will be registered online or via phone
- If eligibility criteria are met, the member will receive an e-mail confirmation
- Post delivery, member will call DME supply and notify about the event
- The equipment will be sent out for delivery ASAP (typically less than a week)

Pregnancy Notification and Referral

Member Pregnancy Notification

To send a pregnancy notification directly via fax, use the form available on our website: [Florida Medicaid Pregnancy Notification Form.pdf \(myflorida.com\)](#).

Birth, Baby, and Beyond

CCP's "Birth, Baby and Beyond" Care Management program provides personalized care, support and linkage to vital services from prenatal stages up to one year postpartum.

To refer a member, contact our Member Services department at [866-899-4828](tel:866-899-4828).

To learn more, visit our B3 website: ccpcares.org/Members/Medicaid/BirthBabyBeyond

Additional Resources


For Providers

- [Interventions to Promote Breastfeeding](#)
- [Barriers to Breastfeeding: Supporting Initiation and Continuation of Breastfeeding](#)
- [Do Medicaid and WIC Cover Breast Pumps? \(aeroflowbreastpumps.com\)](https://aeroflowbreastpumps.com)

For Parents

- **Healthy Start Resource for Parents on Breastfeeding**
 - [Breastfeeding - Broward Healthy Start Coalition \(browardhsc.org\)](https://browardhsc.org)
- **HEART Community Resource Center**
 - [Home Page - HEART Community Resource Center \(ourheart.org\)](https://ourheart.org)
 - In-Person Breastfeeding Classes
 - Every Wednesday from 10:00am - 11:30am
 - Online Breastfeeding Classes
 - Every 1st Saturday of the month from 10:30am - 11:30am via ZOOM
 - Breastfeeding Support Group
 - Every 1st Wednesday of the month from 6:30pm - 7:30pm via ZOOM

Provider Operations Hotline

 1-855-819-9506