

## Important Provider Notice

Date: August 26th, 2022  
To: CCP Medicaid and Florida Healthy Kids' Providers  
Subject: Continuous Glucose Monitor (CGM) Device Update

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Dear Provider,

Effective October 1, 2022, the Continuous Glucose Monitoring (CGM) devices Dexcom and Freestyle Libre will be covered through the pharmacy benefit via Magellan Rx Management. This change only applies to CCP's Medicaid and Florida Healthy Kids' members. These CGM devices require a prior authorization review through Magellan and the criteria is included on page two of this notice.

**\*\*Please send Prior Authorization requests to Magellan\*\***

Magellan Rx Management

|                 |   |
|-----------------|---|
| Help Desk:      | 1-800-424-7897 (Available 24/7/365)   |
| Medicaid Fax:   | 1-800-424-7913  |
| FHK Fax:        | 1-866-291-3728  |
| Member Appeals: | 1-800-424-7914, Option 3, (Available 7:00 am to 7:00 pm EST)                                  |
| Website:        | <a href="https://magellanrx.com/provider/landing">https://magellanrx.com/provider/landing</a> |

We appreciate your cooperation. Should you have any additional questions, please contact Magellan directly or Community Care Plan Provider Operations Hotline at 1-855-819-9506, Monday to Friday from 8:00 AM to 7:00 PM.

Thank you,

Community Care Plan

## Prior Authorization Criteria

### Dexcom CGM Criteria:

#### Initiation criteria:

1. Must have a diagnosis of type 1 or type 2 diabetes mellitus, **AND**
2. Must be 2 years of age or older, **AND**
3. Must have a history of compliance with diabetic regimen as per provider's documentation (PCP or Endocrinologist), **AND**
4. Must have a blood glucose meter/glucometer to check accuracy of CGM when needed, **AND**
5. If under the age of 18, must have adult assistance/monitoring.

#### Continuation Criteria:

1. Patient continues to meet initial criteria.
2. Documented benefit from use of CGM by provider.

### Freestyle Libre Criteria:

#### Initiation criteria:

1. Must have diagnosis of diabetes type 1 or type 2 requiring intensive insulin therapy.
  - a. Freestyle Libre: must be 18 years of age or older **AND** not pregnant, not on dialysis or critically ill.
  - b. Freestyle Libre 2: must be 4 years of age or older **AND** not using an automated insulin dosing (AID) system, including closed loop and insulin suspend systems, **AND** not taking more than 500 mg of vitamin C daily.
2. Must have access to a glucometer to check accuracy of CGM when needed.
3. Must be compliant with diabetic regimen via provider documentation.
4. Must be on an insulin regimen and has problems controlling blood glucose levels **OR** is unresponsive to dosage adjustments, blood glucose is often high (hyperglycemia), **OR** blood glucose is often low (hypoglycemia), **OR** is diagnosed as having hypoglycemia unawareness.
5. Must test blood glucose 4 or more times daily.

#### Continuation criteria:

1. Improvement in blood glucose control documented in provider's note and displayed by one of the following:
  - a. Reduction in hyperglycemic and/or hypoglycemic events.
  - b. Improvements in A1C value.
  - c. Reduction or improvement in symptoms of comorbidities related to blood glucose control.
2. Patient continues to meet initial criteria .