

Social Determinants of Health (SDoH) and Billing Guidelines

Understanding Social Determinants of Health (SDoH)

1. **Definition:** SDoH are conditions in the environments where people are born, live, learn, work, play, and age that affect a wide range of health, functioning, and quality-of-life outcomes.
2. **Key Factors**
 - Economic stability
 - Education
 - Social and community context
 - Healthcare access and quality
 - Neighborhood and environment
3. **Identifying SDoH**
 - Ask open-ended questions about patients' living situations and social support.
 - Utilize screening tools such as the attached to assess social determinants during patient encounters.

Billing Guidelines for SDoH Services

1. **Codes for SDoH Services**
 - Use appropriate Healthcare Common Procedure Coding System (HCPCS), and International Classification of Diseases, Tenth Revision (ICD-10) for SDoH assessments and interventions.
 - HCPCS: G0136 – is used to indicate an SDoH Risk Assessment was administered.
 - ICD-10: Z55-Z65 code categories and the subsequent codes are used to identify potential health hazards related to education and literacy, employment, housing, and economic circumstances.
2. **Documentation Tips**
 - Clearly document the specific social determinant identified.
 - Note the impact on the patient's health and potential barriers to care.

Responding to Identified SDoH Needs

1. Collaborate with Care Teams

- Share SDoH information with the patient's care team.
- Collaborate on strategies to address identified needs.

2. Community Resources

- Provide information on local community resources that can support patients with identified SDoH needs.
- Refer patients to the Hope Florida Hope Line (850.300.HOPE) for compassionate assistance from dedicated Hope Navigators, helping them overcome life's challenges and achieve success.

3. Care Coordination

- Coordinate with social workers, community health workers, and other support staff for comprehensive care.

4. Follow-Up

- Schedule follow-up appointments to assess progress and adjust interventions as needed.

These guidelines are designed to empower providers in understanding and addressing the Social Determinants of Health while ensuring accurate billing and effective collaboration with care teams. For further training and resources, please contact the Provider Operations Department at CCP.PROVIDER@ccpcares.org.

HOUSING

1. Are you worried or concerned that in the next two months you may not have stable housing that you own, rent, or stay in as a part of a household?¹
 - Yes
 - No
2. Think about the place you live. Do you have problems with any of the following? (check all that apply)²
 - Bug infestation
 - Mold
 - Lead paint or pipes
 - Inadequate heat
 - Oven or stove not working
 - No or not working smoke detectors
 - Water leaks
 - None of the above

FOOD

3. Within the past 12 months, you worried that your food would run out before you got money to buy more.³
 - Often true
 - Sometimes true
 - Never true
4. Within the past 12 months, the food you bought just didn't last and you didn't have money to get more.³
 - Often true
 - Sometimes true
 - Never true

TRANSPORTATION

5. Do you put off or neglect going to the doctor because of distance or transportation?¹
 - Yes
 - No

UTILITIES

6. In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?⁴
 - Yes
 - No
 - Already shut off

CHILD CARE

7. Do problems getting child care make it difficult for you to work or study?⁵
 - Yes
 - No

EMPLOYMENT

8. Do you have a job?⁶
 - Yes
 - No

EDUCATION

9. Do you have a high school degree?⁶
 - Yes
 - No

FINANCES

10. How often does this describe you? I don't have enough money to pay my bills:⁷
 - Never
 - Rarely
 - Sometimes
 - Often
 - Always

PERSONAL SAFETY

11. How often does anyone, including family, physically hurt you?⁸
 - Never (1)
 - Rarely (2)
 - Sometimes (3)
 - Fairly often (4)
 - Frequently (5)
12. How often does anyone, including family, insult or talk down to you?⁸
 - Never (1)
 - Rarely (2)
 - Sometimes (3)
 - Fairly often (4)
 - Frequently (5)



13. How often does anyone, including family, threaten you with harm?⁸

- Never (1)
- Rarely (2)
- Sometimes (3)
- Fairly often (4)
- Frequently (5)

14. How often does anyone, including family, scream or curse at you?⁸

- Never (1)
- Rarely (2)
- Sometimes (3)
- Fairly often (4)
- Frequently (5)

ASSISTANCE

15. Would you like help with any of these needs?

- Yes
- No

SCORING INSTRUCTIONS:

For the housing, food, transportation, utilities, child care, employment, education, and finances questions: Underlined answers indicate a positive response for a social need for that category.

For the personal safety questions: A value greater than 10, when the numerical values are summed for answers to these questions, indicates a positive response for a social need for personal safety.

Sum of questions 11–14: _____

Greater than 10 equals positive screen for personal safety.

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7. Aldana SG, Liljenquist W. Validity and reliability of a financial strain survey. *J Financ Couns Plan*. 1998;9(2):11-19.
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