



## Provider Notice

**Date: 5/22/2023**

**To: MMA & FHK Providers**

**Subject: Updated Co-Payment and Telemedicine Guidance**

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***Community Care Plan will implement the below change effective 6/1/2023.***

The purpose of the alert is to notify providers that the Telemedicine flexibilities will end effective 6/1/2023 with the end of the federal public health emergency (PHE).

**Telemedicine Definition:** Telemedicine is the practice of health care delivery by a practitioner who is in a site other than the site where a recipient is located, using interactive telecommunications equipment that minimally includes real time, two-way interactive communication between a recipient and a practitioner using audio and video equipment.

During the federal PHE, the CCP provided expansive coverage for telemedicine services. Effective June 1, 2023, CCP will cover telehealth services in accordance with the Agency's promulgated Telemedicine rule and will **no longer cover audio-only** telehealth services. Florida Medicaid will continue to cover store-and-forward and remote patient monitoring services.

For more information on the Agency's telemedicine coverage, please refer to the Agency's Telemedicine rule (59G-1.057).

For questions or further information, providers can call the CCP Provider Hotline at **1 (855) 819-9506**.