Provider Notice

Date: February 6, 2023

To: Participating Providers

Subject: Outpatient Imaging

To Participating Providers

- Effective 1/12/2023, all outpatient imaging is required to be done at in-network free-standing imaging facilities to qualify for reimbursement. Lakeside Medical Center is excluded from this requirement.

Effective April 1, 2019 – Community Care Plan (CCP) will serve as the District Cares Program third-party administrator (TPA) to administer the following delegated services: ***Enrollee Eligibility Status Verification, Authorizations, and Claims Processing.***

In order for providers to check eligibility status for enrollees, submit and check the status of authorization requests, and check the status of claims, they are required to register for Community Care Plan's ***Provider Portal – PlanLink***. The following is required from each provider's office:

- Please visit **https://epiclink.mhs.net/planilinkCCP/common/epic_login.asp** to access ***CCP PlanLink***

- Please **Community Care Plan - Providers for Health Care District of Palm Beach (ccpcares.org)** for information about ***CCP PlanLink***

If you have any questions, please contact the Provider Services Department at (855) 819-9506.