About Us

Community Care Plan (CCP), the health plan with a heart, was created in 2000 as South Florida Community Care Network and is based in Sunrise, Florida.

We are owned by two large, well-respected hospitals, Broward Health and Memorial Healthcare System.

We serve 170,000 members in Florida Healthy Kids, Medicaid, self-insured employer health plans, and uninsured programs (managed by SydCura, our third-party administration division). We strive to ensure that every community has access to equitable, high-quality, affordable healthcare.

Welcome

- IT Security Guidelines
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- Facility Map
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A temporary ID badge grants you access to designated areas within our facilities.
Please wear this badge at all times during your visit.

IT Security Guidelines

CCP's IT Security Guidelines encompass a range of policies and procedures designed to protect the organization's information assets. These guidelines include:

1. Adherence to change management guidelines as per CCP IS18062 Information Management and Systems Policy and the CCP Change Control Policy (reference IT009 IT Governance Policy) for implementing revisions to processes or systems.
2. Ensuring all CCP CONFIDENTIAL data is processed and transmitted per local, state, and federal laws to maintain confidentiality, integrity, and availability.
3. Conducting regular IT Security Awareness and Training for staff, including education on the [IT017 Cybersecurity] policy and CCP's acceptable use requirements.
4. Implementing User Data Storage and Encryption policies in line with State and National regulations, including HIPAA guidelines and the Cybersecurity Framework v1.1 published by the National Institute for Standards and Testing.
5. Controlling physical access to facilities and sensitive areas through contracted services and maintaining employee/non-employee ID badges.
6. Establishing and maintaining approved server configuration guides and monitoring compliance.
7. Enforcing network security through access and service restrictions, investigating unauthorized access, and maintaining adequate security on all devices connecting to the network.
8. Utilizing a Learning Management System to ensure all employees receive proper IT Security education and understand their role in protecting data assets.

These guidelines are part of a comprehensive effort to safeguard CCP's digital environment and are subject to periodic review and updates to address emerging threats and best practices.

Wi-Fi Access Instructions

To access CCP's Guest Wi-Fi, please follow these instructions:

1. Ensure that you are within the range of CCP's Wi-Fi network.

2. On your device, navigate to the list of available wireless networks.

3. Select the network designated for guest access. CCP's IT department or your CCP contact person should provide you with this network name (SSID).

4. If prompted, enter the password provided by CCP's IT department or your CCP contact person.

5. Once connected, open a web browser; you may be directed to a login page or a terms and conditions page.

6. Follow any additional instructions provided on the login page, which may include accepting terms and conditions or entering a guest access code.

7. If you encounter any issues or do not have the necessary information to connect, please contact CCP's IT department for assistance.

Please note that CCP's IT Security Guidelines require that all data transmitted over the guest Wi-Fi network must be processed and transmitted per local, state, and federal laws to maintain confidentiality, integrity, and availability. Unauthorized access to CCP's networking equipment or data center room is prohibited, and the IT department reserves the right to monitor and restrict access to ensure network security.

Facility Map

1643 NW 136th Avenue, Bldg H, Suite 200 Sunrise, FL 33323

Are You Putting Others At Risk?

Please go home if:

1 **You are experiencing any of these symptoms:**

- Cough
- Shortness of breath or difficulty breathing
- Chills
- Repeated shaking with chills
- Muscle pain

- Headache
- Sore throat
- Loss of taste or smell
- Diarrhea
- Fever

2 **Your temperature is greater than or equal to 100°.**

3 **You've had known close contact with a person who has COVID-19.**

Contact List

**CCP's IT Leadership team includes individuals
who oversee various aspects of our organization's IT department.**

Leon Mink	Senior Vice President and Chief Information Officer (CIO)
Alvaro Reis	Vice President of Information Technology
William Wright	Sr. Director of IT Health
Shawn Conroyd	Manager of IT Security
Daniel Juarez	Manager of Application Development
Carlo Ligotti	Manager of IT Security
Marcella Smoak	Manager of Business Operations
Juan Sosa	Manager of Business Intelligence
David Bouwens	Epic/Tapestry Supervisor
Reinaldo Reyes	Project Manager

**For any specific inquiries or further information, you may contact the
CCP Compliance team or the respective department directly.**