

Submit legible copies of CMS 1500 or UB04 claim form.

1. This form helps communicate your exact request in order to provide better service for you.

REQUEST FOR RECONSIDERATION

2. Check the most appropriate box below for type of review requested. 3. Use only one form per reconsideration request. Mail to: Date: **Community Care Plan** Original Claim#____ **Attention: Claims Review** P.O. Box 841309 Pembroke Pines, FL 33084 Contact Person _____ Phone Number The following fields are required or request for reconsideration will be returned. MEMBER I.D. NUMBER MEMBER NAME ☐ CCP CCP/CCP HSA (Medicaid MMA) (Employee Plans) ☐ BRHPC **Authorization Denials:** Claim denied for "no auth" but services do not require an authorization. Services were authorized, please review this auth number: Specific services were not authorized, but were medically necessary -See enclosed supporting documentation & reconsideration letter describing the situation. Other Denials: Member Not Eligible on DOS COB Information Requested – see attached Records Requested – see enclosed records Untimely filing – see proof attached Invoice Requested – see attached BUND/CMPD - records attached to substantiate procedure(s) for reconsideration **OTHER: Please Describe Provider Corrected Claim** Units Coding (DX/CPT/HCPCS/RevCode/POS) Member **Corrected Claim (Plan Data Entry Error)** Units Paid Incorrectly Service Code Missing / Paid Incorrectly Payment Sent to Wrong Address Payment Made to Wrong Provider