

# FLORIDA MEDICAID

*A Division of the Agency for Health Care Administration*

## Florida Medicaid Health Care Alert

**December 18, 2019**

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**Provider Type(s): 83**

**South Florida Community Care Network d/b/a  
Community Care Plan's Physical, Occupational and  
Speech Therapy Transition to American Therapy  
Administrators of Florida/Health Network One (ATA/HN1)  
Effective January 1, 2020**

Effective January 1, 2020, American Therapy Administrators of Florida/Health Network One (ATA/HN1) will be South Florida Community Care Network d/b/a Community Care Plan's (Community Care Plan) new therapy services vendor. ATA/HN1 will be responsible for prior authorizations, network management and claims processing on behalf of Community Care Plan. The therapy services include Physical, Occupational and Speech Therapy for members not in the home or hospital setting.

Providers that are out of network as of 1/1/2020, will be eligible for a 60-day continuity of care period where claims will be payable to allow time for members to transition to a new provider, if necessary. All members were notified of this transition by mail on 10/31/2019. The continuity of care period ends on 3/1/2020.

For more information regarding the continuity of care requirements, please see: [http://ahca.myflorida.com/Medicaid/statewide\\_mc/pdf/mma/COC\\_Program\\_Highlight\\_1\\_22018.pdf](http://ahca.myflorida.com/Medicaid/statewide_mc/pdf/mma/COC_Program_Highlight_1_22018.pdf)

For questions regarding future network or contract related inquiries, call ATA/HN1 at 888-550-8800.

For general inquiries relating to this transition, call Community Care Plan Provider Services at 855-819-9506.

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## Florida Medicaid Health Care Alert

**December 18, 2019**

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**Provider Type(s): 65, 90**

### **South Florida Community Care Network d/b/a Community Care Plan Home Health and Durable Medical Equipment Transition for MMA Members to Coastal Care Services Effective January 1, 2020.**

Effective January 1, 2020, Coastal Care Services (Coastal) will be South Florida Community Care Network d/b/a Community Care Plan's (Community Care Plan) new home health, therapy (in home setting only), home infusion vendor and durable medical equipment/supplies for their Managed Medical Assistance (MMA) only members. Coastal will be responsible for network management and claims processing on behalf of Community Care Plan.

Providers that are out of network as of 1/1/2020, will be eligible for a 60-day continuity of care period where claims will be payable to allow time for members to transition to a new provider, if necessary. All impacted members were notified of this transition by mail on 10/31/2019.

The continuity of care period ends on 3/1/2020.

For more information regarding the continuity of care requirements, please see:  
[http://ahca.myflorida.com/Medicaid/statewide\\_mc/pdf/mma/COC\\_Program\\_Highlight\\_1\\_22018.pdf](http://ahca.myflorida.com/Medicaid/statewide_mc/pdf/mma/COC_Program_Highlight_1_22018.pdf)

For questions regarding future network or contract related inquiries,  
call Coastal at 833-204-4535.

For general inquiries relating to this transition, call  
Community Care Plan Provider Services at 855-819-9506.