



# Enrollee Newsletter

Volume 1, Issue 5

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SFCCN: CREATING A HEALTHY COMMUNITY ONE PERSON AT A TIME

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## Connecting to Create Population Health

HealthCrowd is a company that we are joining with to help you take control of your health. Being a part of your care plan gives you the best chance to be healthier. HealthCrowd can connect with you through your cell phone. This company can even tell if a phone number is able to accept text messages.

Does your phone receive text messages? If so, HealthCrowd can help us to send you reminder messages about your health needs\*. It can remind you to book appointments and even give you health tips based on your health condition or disease. Plus, it is interactive. This means that you can reply to these text messages to get information.

HealthCrowd can give you information on your primary Doctor's name and contact information. It can also help you to find a Doctor or switch to a new one. If you need transportation assistance, you can reply to these text messages to get help.

If your child has South Florida Community Care Network, then we can send you reminders about their health too. Children require extra care in the first few years of their lives. This can sometimes make it hard to remember everything. HealthCrowd can help by sending you text messages about:

-  How often your child needs to go to the Doctor for a check-up
-  When your child is due for their shots
-  Tips for managing your child's dental health

\*Enrollees will always have the option to OPT OUT of HealthCrowd by responding "STOP".

## Together we can create a healthy community one person at a time!

*This information is available for free in other languages. Please contact our customer service number at 1-866-899-4828 / TTY/TDD 1-800-424-0328 Monday through Friday from 8:00am to 7:00pm ET.*

*Esta información está disponible gratis en otras lenguas. Por favor contacte a nuestro departamento de servicio al cliente al 1-866-554-2673 TTY/TDD 1-800-424-0328 de Lunes a Viernes desde las 8:00am a 7:00pm*

### ¿ Habla Español?

These services are also available in Spanish.






For information on this or other programs please contact customer service at:  
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1-800-424-0328

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DID YOU  
KNOW



### HealthCrowd Can:

-  Help you to find out your Doctor's name and phone number
-  Get you transportation assistance for appointments
-  Remind you of coverage benefits
  - Dental
  - Vision
-  Teach you about how often you should see the Doctor
-  Remind you to schedule Doctor's Appointments

### Are you a Parent?

HealthCrowd can also send you these reminder messages for your children if they are enrolled with S.F.C.C.N.