

# Memorial Employee Health Plans (MEHP) Quick Reference Guide

<b>Provider Portal</b>	Please e-mail a completed Enterprise System Access Request form to <a href="mailto:MHSAccessRequestFormONLY@mhs.net">MHSAccessRequestFormONLY@mhs.net</a> to request access to the provider portal, EpicLink
<b>Enrollee Eligibility Verification</b>	Online verification of enrollee eligibility available: <a href="http://epiclink.mhs.net">epiclink.mhs.net</a> you may also contact Community Care Plan at: Phone: <a href="tel:954-622-3499">954-622-3499</a> TDD/TTY: <a href="tel:711">711</a>
<b>Authorizations</b>	<ul style="list-style-type: none"> <li>• Submit online authorization requests: <a href="http://epiclink.mhs.net">epiclink.mhs.net</a></li> <li>• Updated list of <u>services requiring prior authorization</u></li> <li>• Online verification of authorization status: <a href="http://epiclink.mhs.net">epiclink.mhs.net</a></li> <li>• you may also contact Community Care Plan at <a href="tel:954-622-3499">954-622-3499</a> or <a href="tel:1-855-655-5303">1-855-655-5303</a></li> </ul>

<b>Claims Clearinghouse</b>	Availity
<b>Payer ID</b>	59064
<b>Claims Registration</b>	<a href="http://availity.com">availity.com</a>

**Claims appeals** Must be submitted using [Claim Appeal Form](#) within 60 days from date of denial or Fax a to 954-417-7106

**Electronic Funds Transfer (EFT)** [EFT Form](#)

**Registration**

**Electronic Remittance** [availity.com](http://availity.com)

**For claim status** [epiclink.mhs.net](http://epiclink.mhs.net) or CCP at [1-866-930-0944](tel:1-866-930-0944)

<b>Pharmacy</b>	Southern Scripts	<a href="tel:1-800-710-9341">1-800-710-9341</a>
<b>Behavioral Health</b>	Evernorth	<a href="tel:1-888-736-7009">1-888-736-7009</a>
<b>Chiropractic Services</b>	ChiroAlliance	<a href="tel:1-877-434-8258">1-877-434-8258</a>
<b>Fertility Program</b>	Progyny	<a href="tel:1-888-597-5065">1-888-597-5065</a>